

**CARBON-MONROE-PIKE MH/DS PROGRAM
HEALTHCHOICES DEPARTMENT STATUS REPORT**

October 2017

I. HealthChoices Department

The Quality Improvement (QI) Department is wrapping up final activities related to the Root Cause Analysis (RCA) that focused on our seven and thirty-day follow-up rates to psychiatric hospitalization. The final rates from 2016 arrived in September and we are now able to integrate that data into the results of the RCA. We are hoping to implement several Value-Based Contract interventions to improve our rates going forward.

II. Community Care

CMP HC and Community Care continue to hold regular meetings with Community Care to review the program operations. Monthly network status meetings are proceeding smoothly and we continue to add providers to the CMP network. Monthly administrative meetings are held to review any operational issues and review the program's operations. Monthly claims and finance meetings are also held to monitor the fiscal side of the program.

Community Care is working with and CMP HC in building upon the previous training that was held for the Behavioral Health Rehabilitative Services (BHRS, aka "Wraparound") providers in August. Input from the providers, CMP HC and CCBH staff will help to improve the second round of training that should be conducted in December or January. We are hoping to improve the engagement of families with the service and to improve communication between all of the individual workers who provide treatment to children and families.

III. Operations Update

Ongoing operations of the HealthChoices program in CMP continue to proceed smoothly. All advisory committee meetings are continuing to proceed on their regular, quarterly schedule. Quality and Care Management Committee meetings continue to be held on schedule.

CMP HC has recently received notice of approval of two reinvestment plans. One plan is a continuation plan that will assist youth involved with the Transition-Age Youth Supported Independent Living Program (TAY-SILP). The funds will be used as rental assistance. The second plan will fund the start-up of Pyramid's new Outpatient Drug & Alcohol Clinic in Hawley, PA. We are excited to have an additional treatment option in Pike County for our members with a substance use disorder (SUD).

Respectfully submitted,



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HealthChoices Coordinator