

**Carbon-Monroe-Pike MH/DS  
Developmental Services Status Report  
October 2018**

**Early Intervention:**

The Early Intervention Department recently participated in a day of training at Luzerne County Community College. The training reviewed changes to the monitoring requirements for the (EI) Service Coordinators. The SCs are no longer required to monitor each individual on a quarterly basis but are now required to see each individual every 6 months. The changes were made to allow more time for the SCs so that they can monitor individuals that have a higher level of need more frequently than others who are making more progress. The EI management staff also participated in "Think Tank" sessions in Harrisburg to go over the Early Intervention system and to provide input on ideas for improvement.

**Developmental Services:**

Carbon-Monroe-Pike Developmental Services continues to work for Employment First for the individuals we serve. They partnered with the Office of Vocational Rehabilitation (OVR) to provide an Employment training on September 27<sup>th</sup> to SCs, providers, schools, and advocates. The presenters reviewed the process for individuals that are interested in employment. Employment options are presented at the ISP meeting. Anyone who is interested in employment, small group employment or prevocational services is referred to OVR. This rule does not apply if the person is over the age of 25 and desires small group or prevocational services. It always applies to supported employment.

The DS department also continues to work with Kalahari Resort on Project Search. They will be holding an open house on 10/29 from 6pm to 8pm. The open house will provide information on how youth with disabilities can become involved in this unique transition-to-work program at Kalahari Resorts and Conventions for the 2019-2020 School Year.

ODP's Provider Quality Assessment and Improvement (QA&I) process is underway and we are in the process of completing onsite visits with several providers between October and December. Part of the QA&I process includes interviews with individuals we serve that are receiving services from the providers that are selected for onsite review. A comprehensive report will be completed for each provider that includes a summary of their performance as it relates to the participant's experience and satisfaction with their services. The data in the report is meant to assist the providers in continuously maintaining a high quality for all individuals that receive services and supports with their agency.

**Personnel**

The DS Department is currently fully staffed with 5 Supports Coordinators (SCs) in Carbon County, 3 in Pike County and 13 in Monroe County. The average caseload per SC is 47 individuals.

The EI Department is currently fully staffed with 3 Service Coordinators (SCs) in Carbon County, 2 in Pike and 5 in Monroe. They continue to expand on the number of individuals they serve and the department has an average of 50 new referrals per month.

Respectfully,



Kim Chern  
Deputy DS Administrator