

**CARBON-MONROE-PIKE MH/DS PROGRAM
HEALTHCHOICES DEPARTMENT STATUS REPORT**

October 2018

I. HealthChoices Department

The HealthChoices Department is presently working to differentiate clinical tasks that both our Quality staff and our HealthChoices Director have been doing. We are looking to insure that these tasks are passed on to the new Clinical Director (Zaadya Martinez) as she begins to operate in her position. This is especially important as we are beginning to see increases in the need for the new, Grievance hearings that have resulted from the changes in DHS's requirements for our program.

II. Community Care

CMP HC and Community Care continue to hold regular meetings with Community Care to review the program operations. Monthly network status meetings are proceeding smoothly and we continue to add providers to the CMP network. Monthly administrative meetings are held to review any operational issues and review the program's operations. Monthly claims and finance meetings are also held to monitor the fiscal side of the program.

Community Care and CMP HC are working closely on how to best prepare the provider network to deliver quality, evidence-based practice models. We have decided to only implement quarterly supervisory sessions with the Rapid Response providers for 2019 and to coordinate a Trauma-Informed Cognitive Behavioral Therapy (TI-CBT) training for our providers who serve children/adolescents.

III. Operations Update

Ongoing operations of the HealthChoices program in CMP continue to proceed smoothly. All advisory committee meetings are continuing to proceed on their regular, quarterly schedule. Quality and Care Management Committee meetings continue to be held on schedule.

CMP HC is working closely with Community Care on several projects. These include a second-year update to our Value-Based contracting; the Integrated Care Plan (a pay-for-performance project); and preparing for our upcoming, triennial Performance Improvement Project (PIP) review. We anticipate meeting the deadlines for the individual projects as we move forward over the next few months.

Respectfully submitted,



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HealthChoices Coordinator