

**CARBON-MONROE-PIKE MH/DS PROGRAM
HEALTHCHOICES DEPARTMENT STATUS REPORT**

January 2019

I. HealthChoices Department

The HealthChoices Department has made appropriate adjustment to departmental duties relevant to the addition of the new Clinical Director position. The addition to the program has been especially helpful with the timing of the new grievance process that the Department of Human Services (DHS) mandated effective September 1, 2018. The Clinical Director, Zaadya Martinez, has been especially helpful in developing new processes and in preparing the submission of our response to DHS' Program Evaluation Process (PEPs) that is scheduled for March 2019.

II. Community Care

CMP HC and Community Care continue to hold regular meetings with Community Care to review the program operations. Monthly network status meetings are proceeding smoothly and we continue to add providers to the CMP network. Monthly administrative meetings are held to review any operational issues and review the program's operations. Monthly claims and finance meetings are also held to monitor the fiscal side of the program.

Community Care and CMP HC have incorporated a value-based standard into the ongoing contractual requirements for the program. CCBH will be able to earn an incentive for the development/implementation of evidence-based/best practice/promising practice models in CMP. Specifically, we are looking to them to work with the provider network to institute training and other opportunities to increase the skillset of our providers. We are hopeful that this will help to improve the providers' overall readiness for other value-based projects with CCBH and DHS.

III. Operations Update

Ongoing operations of the HealthChoices program in CMP continue to proceed smoothly. All advisory committee meetings are continuing to proceed on their regular, quarterly schedule. Quality and Care Management Committee meetings continue to be held on schedule.

CMP HC has been working closely with CMP MHDS and CCBH to coordinate and implement the Joinder's response to the Norristown State Hospital Forensic Unit closure. Together with Luzerne and Lackawanna County, the team has been working to develop a Residential Treatment Facility for Adults (RTF-A) that will be reimbursable through Medical Assistance (HealthChoices) once the program is fully up and running. The work has primarily focused on the selected vendor meeting all state regulations in order for HealthChoices to pay for the service. We anticipate success in these endeavors, with the RTF-A being reimbursable by July 1, 2020.

Respectfully submitted,



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HealthChoices Coordinator