

**CARBON-MONROE-PIKE MH/DS PROGRAM
HEALTHCHOICES DEPARTMENT STATUS REPORT**

May 2020

I. HealthChoices Department

The HealthChoices Program operations continue on target. We have been working diligently to insure that services continue for our Members regardless of level of care. All staff continue to work from home without any interruption of our oversight activities. We will continue to operate normally throughout any stay-at-home order.

II. Community Care

CMP HC and Community Care continue to hold regular meetings with Community Care to review the program operations. Monthly network status meetings are proceeding smoothly and we continue to add providers to the CMP network. Monthly administrative meetings are held to review any operational issues and review the program's operations. Monthly claims and finance meetings are also held to monitor the fiscal side of the program.

Community Care has been working to insure that all providers across all levels maintain financial viability during the pandemic. In partnership with CMP HealthChoices we have worked through and implemented special Alternative Payment Arrangements (APAs) for ambulatory behavioral health (BH) services; inpatient mental health services; and inpatient Substance Use Disorder (SUD) services. We are presently looking at residential treatment facilities (RTFs) for children/youth. Feedback from the provider network has been very positive and our Members are able to continue to receive the treatment which they require.

III. Operations Update

Ongoing operations of the HealthChoices program in CMP continue to proceed smoothly. All advisory committee meetings are continuing to proceed on their regular, quarterly schedule. Quality and Care Management Committee meetings continue to be held on schedule.

CMP HealthChoices continues to partner with Community Care and the Department of Human Services (DSH) to insure that our Members continue to receive services during the crisis. The APAs have been very helpful and we have begun to address "re-opening" strategies within the network of providers. We know that BH services will look different as we progress, but are hopeful that this experience has bolstered our ability to deliver care in new/unique ways.

Respectfully submitted,

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