

**CARBON-MONROE-PIKE MH/DS PROGRAM
HEALTHCHOICES DEPARTMENT STATUS REPORT**

September 2020

I. HealthChoices Department

The HealthChoices Program and the ReDCo Group have been working to streamline the operations and billing for the Supportive Independent Living (SIL) Program for transition-age youth (a reinvestment plan-funded program). New leadership and internal accounting processes at ReDCo have required a retooling of the billing model previously used. These issues and the pandemic created an environment where the provider was unable to bill for all of FY2020. The new processes are being rolled out and we are in the process of “catching up” ReDCo for the past year.

II. Community Care

CMP HC and Community Care continue to hold regular meetings with Community Care to review the program operations. Monthly network status meetings are proceeding smoothly and we continue to add providers to the CMP network. Monthly administrative meetings are held to review any operational issues and review the program’s operations. Monthly claims and finance meetings are also held to monitor the fiscal side of the program.

Community Care has moved their Tobyhanna office location. They moved on a short distance away to office space on the second floor of the Mountain Healthcare Center – 100 Community Drive, Suite 207, Tobyhanna, PA 18466. The new space is better suited for their needs.

III. Operations Update

Ongoing operations of the HealthChoices program in CMP continue to proceed smoothly. All advisory committee meetings are continuing to proceed on their regular, quarterly schedule. Quality and Care Management Committee meetings continue to be held on schedule.

The CMP Joinder Board has agreed to an initial contract with the Department of Human Services (DHS) to continue to operate the HealthChoices Program for another five-year contract period (with an additional three-year option). New timelines associated with moving to a calendar year contract necessitated an initial “placeholder” contract to start the new contract period. Contract appendices will be forthcoming in the next six months or so. The new contract is an exact mirror of the current one in place with DHS

Respectfully submitted,

Jeffrey A.
Hartzell, MA,
RN

Digitally signed by Jeffrey A. Hartzell,
MA, RN
DN: cn=Jeffrey A. Hartzell, MA, RN,
o=CMP HealthChoices,
ou=HealthChoices/Coordinator,
email=jhartzell@cmphc.com, c=US
Date: 2020.09.16 09:05:28 -0400

Jeffrey A. Hartzell, MA, RN
HealthChoices Coordinator