

**CARBON-MONROE-PIKE MENTAL HEALTH AND DEVELOPMENTAL SERVICES
DEVELOPMENTAL SERVICES STATUS REPORT
MARCH 2021**

Early Intervention

Referrals to the department continue to increase. The department is currently preparing for their virtual on-site verification scheduling for the first week in May. In addition, the department is distributing a family survey. This year's benchmark for family participation has been increased from 15% to 25%. In efforts to meet this goal, the department is offering a children's book as incentive to all families who complete the survey.

Developmental Services

The Regional Collaborative created a Facebook page in effort to reach more community members. The Facebook page is entitled Carbon-Monroe-Pike Connecting Communities. The Collaborative is currently hosting a contest titled, "Face of Our Facebook Page". Contestants are asked to submit a piece of artwork that represents what being connected to their community means to them. A survey will be distributed and the winning piece of artwork will be used as the CMP Connecting Communities profile picture. Additionally, the winner will receive a featured article on the Facebook page.

The Department of Human Services, Office of Developmental Programs (ODP) released Bulletin 00-21-02 *Incident Management Bulletin*. This bulletin reflects new and innovative approaches to protect the health, safety, and rights of all individuals. The bulletin takes effect on July 1, 2021. The department will participate in multiple trainings in order to understand the new operating procedures and guidelines. The Support Coordination Organization will take a more involved, hands on approach to Incident Management moving forward. In order to meet the requirements outline in Bulletin 00-21-02, and to best protect individual's health and safety, the SCO created an expansion position for a Quality Assurance Specialist. This role will focus on Incident Management and Quality Management to ensure individual's health and safety needs are being met and that the Support Coordination Organization continues to provide quality services by identifying trends and areas for improvement.

Personnel

The vacant Early Intervention position based out of Pike County was filled by Sheri Ostrander. Sheri is currently a Supports Coordinator (SC) in the Developmental Services department. Her transfer to Early Intervention resulted in an open SC position. Developmental Services is in the process of coordinating interviews for this vacancy. In addition, interviews are underway for the SCO Quality Assurance Specialist position.

Respectfully Submitted,

Kristy Trautman
DS Deputy Administrator